NNT COMPLIANCE CASE STUDY

BIAGGI'S RISTORANTE ITALIANO

BIAGGI'S RISTORANTE ITALIANO ORDER NNT CHANGE TRACKER TO SATISFY PCI HUNGER

THE CLIENT

When it comes to serving authentic, freshly prepared Italian cuisine, with outstanding service and affordable prices, Biaggi's have it nailed. Having won numerous awards since its beginnings in Bloomington, IL in 1999, Biaggi's has an established reputation for providing a quality dining experience.

THE CHALLENGE

Having expanded to 24 restaurants in 12 states, providing IT security measures with respect to the PCI DSS had become a much bigger problem. Although the PCI DSS (Payment Card Industry Data Security Standard - see more at www.nntws.com and www.pcisecuritystandards.org) is not new, many organizations subject to the standard have yet to fully implement all requirements. Of those organizations that have fully or partially tackled the PCI DSS, the majority are left with solutions that are either incomplete, or too complex and expensive to use to much effect.

THE SOLUTION

Restaurants specialize in food, not data security, so there is a healthy appetite within the restaurant market for simple, affordable and above all, effective solutions for PCI compliance.

Biaggi's looked at a range of SIEM-based (Log Management tools, such as LogRhythm) and File Integrity Monitoring systems (such as Tripwire Enterprise ®) but NNT Change Tracker was ultimately selected.

Ernie Hernandez is Director of IT Security at Biaggi's:

"NNT provide more than other point-product vendors in that their technology utilises both FIM and SIEM. It give us a truly comprehensive security monitoring capability, and of course, better coverage of the 12 PCI DSS Requirements"

Despite providing a greater capability than other solutions considered, NNT also won on ease of implementation and lower cost of ownership.

Hernandez concludes:

"Everything else we considered was much more expensive, not just to license, but to implement and support. NNT were just a better fit for us, in terms of their PCI experience and the way the product is put together for users like us"

SUMMARY

Biaggi's purchased and implemented a full PCI solution from NNT for around $15K. The implementation was undertaken by Biaggi's IT personnel with guidance and support from NNT - most of the work was done remotely by NNT, cutting out travel time and expense. The result is an audit-ready system that keeps Biaggi's secure and PCI compliant, but a solution that is also highly automated and largely self-managing, leaving Biaggi's to look after their customers while NNT take care of PCI compliance.

Key Facts:

▸ NNT software is designed with PCI compliance in mind, so is highly automated with respect to the 12 PCI requirements

▸ Delivering a combined 'FIM + SIEM' solution means more of the PCI requirements are taken care of by a single solution, namely File Integrity Monitoring, Logging, Device Hardening and Change Management

▸ Being highly PCI-oriented also means the product is quick to implement, requiring very little configuration - Biaggi's solution for 24 restaurants and around 75 servers and POS terminals took less than 2 weeks to implement

▸ Aloha POS software used in restaurants is catered for using prebuilt NNT templates for PCI

▸ Reporting and Exception Alerts delivered by email, but only when Biaggi's need to know details of a potential security issue and take action

About NNT

NNT is a global provider of data security and compliance solutions, with a particular emphasis on PCI DSS. We are firmly focused on helping organizations protect their sensitive data against security threats and network breaches in the most efficient and cost effective manner. Our easy to use security monitoring and change detection software combines Device Hardening, SIEM, CCM and FIM in one integrated solution, making it straightforward and affordable for organizations of any size to ensure their IT systems remain healthy, secure and compliant at all times - NNT will safeguard your systems and data freeing you up to focus on delivering your corporate goals.
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