

NNT Managed Services Solution Brief

Get Even More Value from NNT Software & Better Protect Against Security Threats

NNT Managed Services Overview

NNT Managed Services are principally designed to help our customers get even more value from their NNT software & better protect them from security related issues. This service aims to ensure the continuous optimization of the features and functionality within NNT Change Tracker and Log Tracker.

The service, typically conducted through regular remote sessions, will focus on maintaining the tuning, alerting, and usability of the software and extend the automation and integration within the customer environment to ensure better protection and compliance at all times.

This also enables NNT to provide your IT staff with ongoing "real world" software configuration and usage familiarization and training.

Key Focus Areas

The key focuses for this Managed Service offering include:

- ▶ Governance
- ▶ Security
- ▶ Compliance
- ▶ Change Control
- ▶ Automation
- ▶ Integration

Note: These elements represent the base service provided. NNT is able to add & enhance the deliverables as required in order to better help with issues that may be specific to your environment.

CHANGE TRACKER GEN7R2™

Change Tracker Gen7 R2 Deliverables

- > Technical Account Management Team
- > Bi-Weekly Check-In Meetings
- > Consistent Review of Change Rules
- > NNT Change Control Program
- > Monthly Change Analysis to Improve Change Control
- > Monthly System Configuration and Baseline Review
- > Upcoming or Expect Change Discussion
- > Systems Configuration and Operation Assistance
- > Maintain, Monitor, and Oversee System Configurations, Dashboards, Alerting, and Reporting
- > Customer Training
- > NNT FAST Cloud Service Optimization
- > Ongoing Automation and Integration

LOG TRACKER™ ENTERPRISE

Log Tracker Deliverables

- > Effectively Configured Alerts
- > Refined & Specific Correlation Threads
- > Reporting Set-Up for IT Management & Auditors
- > Email Alerting
- > Review and Configure Security & Compliance Rules
- > Tickets Configured with Escalation and Actions Defined
- > Compliance Scorecards Set-Up for Audit
- > Ongoing Ad-Hoc Configurations
- > Log Retention
- > End-Point Devices Configured
- > Appropriate User Accounts Generated with Permissions and Alerts

About NNT

New Net Technologies (NNT) is the leading provider of Secure Ops, which leverages security through System Integrity along with Intelligent Closed Loop Change Control, focused on helping organizations reduce their security risk, increase service availability and achieve continuous compliance. NNT delivers its Secure Ops suite by combining: System Configuration Hardening, Closed Loop Change Control, Vulnerability Management and Event Log Management. These core security disciplines are defined by the SANS Institute as the essential Critical Security Controls for any cyber security initiative. [W: www.newnettechnologies.com](http://www.newnettechnologies.com) [E: info@nntws.com](mailto:info@nntws.com)