

Case Study

DXC Technology



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Background

DXC Technology empowers customers across the entire Enterprise Technology Stack with differentiated industry solutions. The company's vision is to modernize IT, optimize data architectures, and facilitate security and scalability across public, private, and hybrid clouds.

They combine years of experience running mission-critical systems with the latest digital innovations to deliver improved business outcomes and increased levels of performance and competitiveness for customers and stakeholders.

The company's global scale, talent, and innovation platforms serve 6,000 private and public-sector customers in 70 countries.



Challenges

“With 12 PCI DSS requirements and 100-plus security controls, the path to PCI DSS compliance can be daunting. However, New Net Technologies (NNT) successfully helped our client achieve continuous PCI compliance and minimize cumbersome manual checks. They are now assured that any unauthorized changes taking place in their IT environment will be identified and remediated accordingly”

A key challenge DXC Technology's client faced was its dependence on a legacy tool to achieve continuous PCI compliance. This was further compounded by the burden of having to carry out manual checks and lack of oversight into unauthorized changes in their IT environment.

Mark Teicher, Security Architect at DXC Technology explains, *“With 12 PCI DSS requirements and 100-plus security controls, the path to PCI DSS compliance can be daunting. However, New Net Technologies (NNT) successfully helped our client achieve continuous PCI compliance and minimize cumbersome manual checks. They are now assured that any unauthorized changes taking place in their IT environment will be identified and remediated accordingly.”*

Their existing implementation with Tripwire was not able to meet the client's needs and the lack of transparency into what they were monitoring complicated their efforts to achieve effective PCI DSS compliance. This also took away a lot of time from their IT teams, who were unable to focus on more strategic initiatives.

As a result, they began to evaluate other solutions that could streamline and simplify the PCI compliance process for them.



Solutions

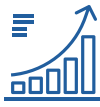
“Seeing a demo of Change Tracker convinced us quickly of the software's capabilities. It can be modified quickly, features great workflows, and most importantly, Change Tracker is bulletproof when it comes to security and compliance.”

DXC Technology evaluated three solutions for their client - Tripwire (existing solution), NNT and Qualys. They quickly realized that NNT offered the most optimal solution for the client's environment, providing full adherence with PCI-DSS compliance, and as a result, they quickly progressed the deployment across their critical servers.

NNT's Change Tracker File Integrity Monitoring (FIM) solution combines the essential prescribed security controls with advanced threat prevention, detection, and intelligent change control technology.

Teicher says, *“Seeing a demo of Change Tracker convinced us quickly of the software's capabilities. It can be modified quickly, features great workflows, and most importantly, Change Tracker is bulletproof when it comes to security and compliance.”*

Since implementing Change Tracker, DXC Technology's client has greatly minimized its attack surface by proactively monitoring and hardening the security configurations of its IT systems, applications, and network devices.



Results

“NNT’s solution allows us to have a check on our client’s compliance on a daily basis and generate reports on demand. I found the solution not only effective in addressing our client’s incident management and compliance needs, but also simple to use, which is a pleasant surprise compared to the competitive products used previously.”

According to Teicher, a number of burdens have been lifted from the client’s team as a direct result of working with NNT.

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DXC Technology’s client now has complete visibility into its IT network, regulatory compliance automation, and continuous monitoring. This has allowed the IT team to shift their time and efforts to more strategic security initiatives.

“If you are trying to solve FIM then speak to NNT – it’s easy to implement, easy to use, and easy to train. It covers FIM and compliance, when you get right down to it. Audit requirements, monitoring, compliance checks are hugely valuable and NNT’s solution makes all of these simple, as opposed to competitive products which are hard to manage and not nearly as effective.”

- **Mark Teicher**, Security Architect at DXC Technology

In addition to NNT’s software capabilities, the client was particularly impressed by the support and the flexibility of the Security Team assigned to them. The team was able to work round the clock, across different global locations India, the US, etc.

NNT’s enthusiastic approach to customizing the solution as necessary, being highly responsive to the client’s needs, and working through policies quickly and effectively, helped DXC Technology’s client achieve a very quick ROI from the solution.



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